

UNITED STATES OF AMERICA
POSTAL REGULATORY COMMISSION
WASHINGTON, DC 20268-0001

Annual Compliance Review, 2021

Docket No. ACR2021

CHAIRMAN'S INFORMATION REQUEST NO. 20

(Issued February 22, 2022)

To clarify the basis of the Postal Service's FY 2021 *Annual Compliance Report* (ACR), filed December 29, 2021,¹ the Postal Service is requested to provide written responses to the following questions. Answers should be provided to the individual questions as soon as they are developed, but no later than March 1, 2022.

Service Performance

For the following question, if the Postal Service chooses to respond using a graphical representation of data, please also file the underlying data in the form of an Excel spreadsheet. Such spreadsheets shall preserve all data links and show all formulas used, including volumes and other weighting factors.

Please refer to the Postal Service's response to Chairman's Information Request No. 8, question 4,² which presents—under the Postal Service's new geographic organization—regions, divisions, and districts that experienced employee availability under 70 percent in FY 2021. Please provide an updated table reflecting all districts that experienced monthly employee availability levels of less than 70 percent during FY

¹ United States Postal Service FY 2021 *Annual Compliance Report*, December 29, 2021 (FY 2021 ACR).

² Responses of the United States Postal Service to Questions 1-19 of Chairman's Information Request No. 8, February 4, 2022, question 4.

2021 using the Postal Service's legacy geographic organization (*i.e.*, the geographic organization in place prior to FY 2021).

By the Chairman.

Michael Kubayanda